



2017 ANNUAL REPORT

Mission Statement

“Recognizing the human dignity of all persons,
Open Door Outreach Center’s primary mission,
in the spirit of interfaith charity,
is to provide emergency services;
food, clothing, and referral information
to families in need”

“Open Door may offer, as funding permits,
other special assistance programs and supplemental services meant
to improve the quality of the life in the community”

Open Door Outreach Center
7170 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-2930
(248) 360-4975 (fax)

Resale Store
7140 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-4977

kmyers@opendooroutreachcenter.com (e-mail)
opendooroutreachcenter.com (web site)

Neighbor Helping Neighbor since 1980

Open Door Outreach Center was established in 1980. We are a 501(c)(3) tax exempt organization, licensed by the State of Michigan to solicit donations from the public to support its programs, #MISC7533.

CLIENT PROFILE

PERCENTAGE OF FAMILY UNITS

SERVICED

Single Parent	21%
2 Adults with children	16%
Person Alone	29%
Senior Citizen	15%
%	
Another kind of family	19%

NEW CLIENTS

In 2017 we assisted 350 new families for the first time. They needed food, clothing, or help with bills.

FOOD PANTRY

Our mission is to provide food to families in need. In 2017 we serviced 3,424 families, distributing 208,727 pounds of food and personal hygiene items. This benefited 8,035 individuals which includes 2,639 children. A significant portion of this food came from our community partners as well as Forgotten Harvest, Waterford Panera Bread, Meijer Simply Give, White Lake Community Garden, Waterford Insurance and private gardens.

Clients / Community	Families Service	% of Total	Pounds of Food
Waterford	1,870	55%	114,799
White Lake	709	21%	43,832
West Bloomfield	290	8%	16,698
Walled Lake	143	4%	8,349
Other	136	4%	8,349
Keego Harbor	97	3%	6,261
Wixom	118	3%	6,261
Commerce	61	2%	4,174
TOTAL	3,424	100%	208,726

EASTER MEALS

We provided 107 families with food for a special Easter dinner including pie! A total of 2,782 pounds of food was distributed to 73 children and 247 adults.
TOTAL VALUE: \$4,173

BACK TO SCHOOL PROGRAM

New back packs filled with grade appropriate school supplies, a shopping trip to Meijer for new clothing, and a Resale Store gift card were provided to 121 children, grades K-12, from 62 families. Throughout the month of October and September our families used vouchers in the Resale Store to purchase clothing for their children.
TOTAL VALUE: \$13,550

THANKSGIVING MEALS

We provided turkeys and all the fixings for a complete holiday meal for 127 families. This fed 260 adults and 203 children. Our low income families & elderly appreciate our holiday meals.
TOTAL VALUE: \$5,080

CHRISTMAS / HOLIDAY MEALS

We focus on families often overlooked. 175 seniors, adults living alone, disabled, parents and children from 101 households were given a complete holiday meal with turkey, stuffing, potatoes, gravy, vegetables, rolls, cool whip & pie!
TOTAL VALUE: \$4,040

ADOPT A FAMILY CHRISTMAS/HOLIDAY PROGRAM

Families and businesses participated in our Adopt A Family Program, providing gifts to 59 families with 201 people, including 102 children! Client Services distributed \$1,650 in gift cards for Christmas/Holiday. In addition, our Adopt A Family sponsors gifted \$15,955 to help put smiles on many faces this past Christmas!
TOTAL VALUE: \$17,605

2017 CHILD SUMMER FOOD PROGRAM

We distributed additional food in June –August 2017. Summer is a difficult time for very low income families. Instead of children receiving a free breakfast and lunch at school they are home and hungry. Families do not have additional funds for meals and snacks throughout the day. Client families with children in the household received extra bags filled with child-friendly breakfast and lunch items at each of their monthly pantry visits. This program is supported by donations, churches, scout troop & Stamp Out Hunger food drive. 148 families with 259 children received 4,792 pounds of food or 3,993 meals.

TOTAL VALUE: \$4,792.20

CLOTHING & HOUSEHOLD VOUCHERS PROGRAM

Our Resale Store, open to the public, is supported by items donated from our generous community. Free clothing and household items valued at \$31,226 were given to 516 households. These items help clothe the family and provide household items to restart a home. Client Services distributed to 674 people donated items of socks, pj's, back packs, winter coats, hats etc. valued at \$21,647.

TOTAL VALUE: \$52,873

CRISIS FUNDING

When funding is available, Open Door provides emergency funds to prevent evictions, utility shut-offs, fuel only gas cards, car repairs, medical needs, etc. 1,382 families were helped with \$17,847 in funds/support. In addition to funds provided directly by Open Door, we collaborate with many other church partners to securing \$20,811 in additional funding to prevent crisis for families.

TOTAL VALUE: \$38,658

THANK YOU TO OUR CHURCH PARTNERS

Thank you to these agencies and churches for their continued shared client assistance.

St. Patrick Church, Oakpointe Church, Christ Lutheran Church, The Lakes Community Church, Calvary Lutheran Church, Grace Community Church, Orchard Lake Community Church, St. Perpetua Church, St. Benedict Church, St. William Church, Our Lady of the Lakes Church, St. Vincent De Paul and Central United Methodist Church.

A special thank you Bethany Baptist Church for distribution of our Thanksgiving & Christmas Meals!

Thank you to Grace Community Church for hosting Outrun Hunger 5K Run to raise funds for Open Door Outreach Center.

THANK YOU TO SPIRIT OF GRACE CHURCH

Spirit of Grace Church now provides our clients with critical service of door to door transportation to shop in our pantry or resale store free of charge. It is a tremendous blessing for our families, disabled, elderly without transportation to gain much needed food. Thank you!

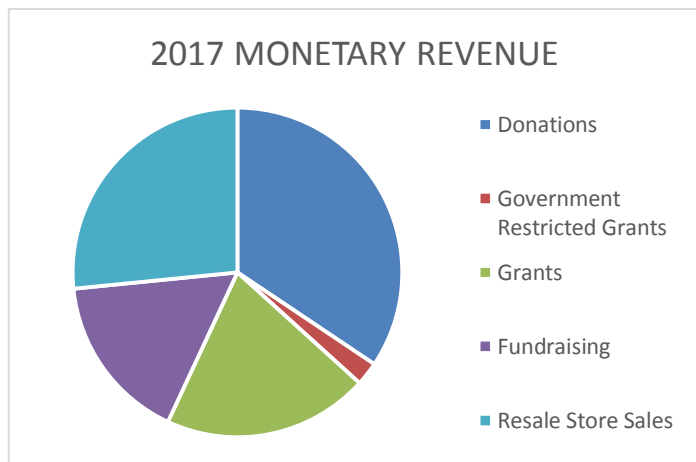
THANK YOU TO OUR VOLUNTEERS!

With an estimated 33,289 hours, the volunteers at Open Door bless us with their time, talents and hearts every day. All positions for the board, pantry and our Resale Store are staffed by our selfless volunteers. Their commitment empowers Open Door to be a good steward of precious resources that go directly to serving our clients and the community. "Neighbor helping Neighbor" shines each day at Open Door through the dedication of our treasured volunteers.

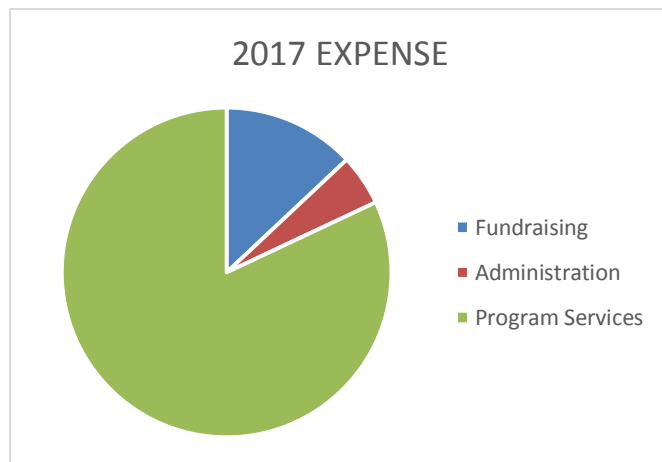
Total Value: \$806,035

2017 FINANCIAL SUMMARY

REVENUE



EXPENSE



2017 MONETARY REVENUE

Donations	\$ 87,421	31%
Federal Restricted Grants	\$ 9,295	3%
Grants	\$ 35,534	14%
Fundraising	\$ 25,322	9%
Resale Store Sales	\$ 120,715	43%
Total Monetary Revenue	\$ 281,287	100%

2017 EXPENSES

Fundraising	10%
Administration	4%
Program Services	86%

IN-KIND REVENUE

Volunteer Services	\$ 806,035
Forgotten Harvest	\$ 98,882
Donated Food and Clothing	\$ 601,043
Gifts In-Kind	\$ 16,000
Total In-Kind	\$1,520,650

TOTAL REVENUE \$1,801,937

BOARD OF TRUSTEES

JoAnn Bolek	President
Bethanie Mansfield	Vice President
Eric Andrzejak	Treasurer
Robert Wright	Trustee
Gene Gerard	Trustee
Bethanie Mansfield	Trustee
Mary Seifert	Trustee
John Reardon	Trustee
Sylvia Ashton	Trustee

THANK YOU TO OUR DONORS

We express our deep gratitude to our private donors, foundations, partner churches, local businesses, service organizations, area schools, and our community for their continued generosity with pantry donations and financial support.

STAFF

Karen L. Myers	Executive Director
Jon McGregor	Administrative Assistant
Carrie Ortiz	Client Services Manager
Pat Kanners	Resale Store Manager
Nancy Mannix	Store Assistant Manager
Stephanie Mercier	Pantry Manager